

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

ORIGINAL

Illinois Commerce Commission  
527 East Capitol Avenue

Springfield, Illinois 62794-9280

For Commission Use Only:

Case 01-0673

Regarding a complaint

by ULYSSES FRANKLIN  
(Person making the complaint)

against PEOPLE GAS  
(Utility name)

as to FINAL BILL - ESTIMATED

(Reason for complaint)  
in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD ILLINOIS:

My mailing address is 9755 S. Beverly Chicago 60643

The service address that I am complaining about is 6412 - 6414 S. Vernon  
Chicago, Illinois

My home telephone number is 773 779-2930

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at        SAME

People GAS (respondent) is a public utility and is subject to the provisions of  
(Full name of utility company)  
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

Adm. Code Part 2-80

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint?        Yes ☒ No

Has your complaint filed with that office been closed?        Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amount involved with your complaint. Use an extra sheet of paper, if needed.

My complaint is that People Gas turned off my gas for payment due. I did not have my gas turn on but I continued to pay my gas bill. I received a final bill which was due immediately in the amount of \$24.00 which was paid. I immediately started receiving estimated bill in the amount of \$1,674.48 to \$10,528.78 with a different account number, but in my name.

I don't understand how I can get charged for services not use?

Please clearly state what you want the Commission to do in this case.

To resolve the questions of \$10,528.78 bill that People Gas states I owe them for services not rendered.

Date: 10/23/01  
(Month, day, and year)

Complainant's signature *Ulysses Franklin*

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must watch you fill out this part of the form.

I, Ulysses Franklin, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Ulysses Franklin*  
(Signature)

Subscribed and sworn/affirmed to before me this 23 day of October, 2001.

*Donna Griffin*  
Notary Public, Illinois



#### NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.